



PROCLAMATION

**NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK
APRIL 13-19, 2025**

During National Telecommunications Week, we come together to celebrate and recognize the exceptional contributions of our Cherokee County E-911 dispatchers. These professionals are unseen heroes in our community, serving as the critical link between residents and emergency responders. They stand ready, 24/7, to answer calls in moments of uncertainty and provide guidance and support with a calm voice.

In the past year, Cherokee County dispatchers have answered 43,912 emergency calls; answered 61,323 non-emergency calls; managed a total of 105,235 inbound calls, averaging 288 calls daily; and coordinated and dispatched 74,872 calls to responders. Each statistic represents lives touched and lives saved, whether through delivering life-saving instructions, coordinating emergency responses, or simply being a steady voice during a difficult moment. Behind every call is a story, and behind every story is a dispatcher ensuring that no cry for help goes unanswered.

Another remarkable achievement for our agency was the tireless work during Hurricane Helene. In the face of adversity, our dispatchers became an unwavering lifeline for our community. Despite long hours, downed phone lines, and interrupted internet connections, they remained steadfast, providing critical support during a time of fear and uncertainty. They showed us all what it means to rise to the occasion and be there when it matters most.

TO OUR DISPATCHERS: thank you for being the heartbeat of our emergency response system and for making a profound difference in our community every single day.

DATE: April 14, 2025

CHEROKEE COUNTY COUNCIL


Tim Spencer, Chairman